

# Baby Butsu Boutique

*"Make your baby look chic on a budget"*

## **Exchange/Return Form**

Baby Butsu Boutique wants you to be happy with your purchase. We stand behind our products 100% and if you are not satisfied with your purchase, we will gladly exchange or refund your purchase as long as the shoes are returned in unworn condition and are in their original undamaged shoebox within **10 days of the shipment date**. All returns are subject to approval. No exchanges allowed on sale/clearance items. We do not refund shipping charges.

### **Exchange/Return Instructions:**

- 1) Complete the Exchange/Return Form and include it with your package. Failure to do so may delay processing.
- 2) Provide the billing and ship to information. Please call us to verify shipping amount. You can choose either FedEx or UPS. Provide credit card information. If requesting a return, please provide the original credit card information used at the time of purchase.
- 3) Package the merchandise to be exchanged/returned. When shipping merchandise for an exchange or return, Baby Butsu Boutique highly recommends using a courier such as UPS or FedEx which provides a tracking number for your shipment. Baby Butsu Boutique footwear is not responsible for any lost or damaged merchandise and does not reimburse shipping charges.
- 4) Ship your package to:

**Baby Butsu Boutique**  
83 Main Street  
Nashua, NH 03060

Original Date of Order: \_\_\_\_\_ Order #: \_\_\_\_\_

Email Address: \_\_\_\_\_ Please include your email address so we may notify you when your exchange/return has been received. We will also send an email to let you know that the exchange has shipped. Your email address will not be used for any other purpose than to communicate this to you.

Items to be Exchanged or returned

Description/Item #	Size	Reason Code

- \*Reason Codes:**
- 20 - Changed Mind
  - 21 – Didn’t like style/color
  - 22 – Ordered incorrect style
  - 23 - Ordered size too large
  - 24 – Ordered size too small
  - 25 – Received incorrect style/size
  - 26 – Damaged or Defective
  - 20 – Other , Please explain
- 

**BILLING INFORMATION:**    Visa         Mastercard    Amex         Discover

Cardholder Name: \_\_\_\_\_

Credit Card #: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Billing Address : \_\_\_\_\_

Signature: \_\_\_\_\_

**SHIP TO:**

Same as above

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone #: \_\_\_\_\_